

FREQUENTLY ASKED SUSTAINABILITY QUESTIONS

2026



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Here are some frequently asked questions about sustainability at the CTICC:



WHAT IS THE CTICC DOING TO MAKE ITS VENUES GREENER?

The CTICC adopts a holistic approach to sustainability. This includes a comprehensive environmental policy and action plan, supported by the input of the Centre's dedicated NOW Committee, which provides clear direction for the environmental sustainability of the CTICC's operations.

In addition to being committed to managing its own environmental impact, the CTICC encourages and enables its staff, suppliers, clients and visitors to flourish in their individual 'green journeys'.

To this end, clients are presented with every opportunity to green their events.



CAN THE CENTRE ASSIST IN MEASURING WASTE FOR MY EVENT?

Yes. Through its service provider, waste is separated and sorted on site for the entire building. By prior arrangement, event specific waste reports are available in advance.



HOW CAN I GREEN MY EVENT AT THE CTICC?

There are various actions that event organisers or hosts can take to reduce the environmental impact of their events.

The CTICC also provides a comprehensive checklist with practical guidance on greening your event (refer to page 24 of the Sustainability Manual). Speak to your Event Executive early to explore the available options.



DOES THE CTICC HAVE A CLEAR AND EFFECTIVE PLAN TO REDUCE ENERGY?

The CTICC is committed to reducing its energy consumption, with electricity savings as a key priority. To support this, a highly effective building management system has been implemented.

Energy retrofits and additional efficiency measures have been introduced and continue to be rolled out to further optimise performance. The CTICC's five-year strategy also includes investment in more sustainable electricity generation.

Ongoing staff awareness initiatives and the integration of energy-efficient practices into standard operating procedures have contributed to a measurable reduction in overall consumption.



HOW DOES WASTE REMOVAL AND RECYCLING AT THE CTICC WORK?

The CTICC is committed to effective waste management and reducing the volume of waste sent to landfill. The Centre collects recyclable, non-recyclable and food waste, which is separated at source.

Organic waste is removed and composted by an external contractor, while sorted recycling and landfill waste are responsibly collected and processed by accredited service providers.

The CTICC maintains detailed waste management records, and all waste and recycling statistics are published annually in its Integrated Annual Report.



HOW ACCESSIBLE ARE YOUR VENUES FOR DISABLED DELEGATES?

Wheelchair ramps and wheelchair-accessible elevators are available throughout both buildings. All elevators are fitted with braille-inclusive buttons and voice prompts. Accessible restroom facilities are located throughout the Centre.

Tables and chairs used at CTICC events adhere to universal access standards and requirements.



WHAT PUBLIC TRANSPORT OPTIONS ARE AVAILABLE TO GET TO THE CTICC?

The CTICC is centrally located and easily accessible via public transport. A MyCiTi bus stop is situated outside the main CTICC entrance and is serviced by routes 101 (green), 104 (yellow), 106 (dark blue) and 107 (dark pink).

Further information on MyCiTi routes is available at www.myciti.org.za.

The City Sightseeing Red Route bus stops outside CTICC 1 on Walter Sisulu Avenue (bus stop 3). More information on City Sightseeing Cape Town routes is available at www.citysightseeing.co.za.

A water taxi operating along the Roggebaai Canal — a waterway linking the V&A Waterfront with Cape Town Harbour — offers a novel and sustainable alternative, with a stop located outside the CTICC entrance.



WHERE IS FOOD PRODUCE SOURCED?

In line with the mandate of the Department of Trade, Industry and Competition, the CTICC prioritises sourcing food grown and manufactured within South Africa.

The Centre prides itself on procuring the freshest organic and seasonal produce wherever possible.

To support local availability and responsible sourcing, CTICC's chefs design menus that reflect seasonal produce.



WHAT PUBLIC BICYCLE PARKING OPTIONS ARE AVAILABLE AT THE CTICC?

Secure, lockable bicycle parking is available in three key areas at the CTICC: the main parking facility (P3), the parking area off Walter Sisulu Avenue, and Convention Square.



DOES THE CTICC MAKE IT POSSIBLE FOR VISITORS TO GIVE BACK TO LOCAL COMMUNITIES?

The CTICC is committed to uplifting and empowering the communities in which it operates. To this end, it supports local community partners that contribute to social upliftment and education. For more information, see page 11.

The CTICC can facilitate socially conscious volunteer initiatives or donations to the Centre's local community partners (LCPs) should you wish to incorporate community engagement into your event.

Please contact the CTICC's Sustainability Officer at **now@cticc.co.za** to explore ways to contribute.



CAN WE REPURPOSE UNUSED CONFERENCE GIFTS AND/OR EXHIBITION BUILDING MATERIALS?

Leftover goodie bags, stationery and other event materials may be donated to the CTICC's local community partners or to an organisation of your choice.

Arrangements can be made with the CTICC's Sustainability Officer, who can be contacted at **now@cticc.co.za**



WHAT CAN WE DO WITH EXCESS FOOD AFTER OUR CONFERENCE OR EXHIBITION?

As part of its social investment commitment, the CTICC enables clients, delegates and guests to contribute to worthy causes, either through the Centre or directly.

While health regulations prohibit the external distribution of leftover food, surplus food may be made available to CTICC staff via internal canteens, in line with the Centre's ISO standards and applicable health and safety protocols.

For more info, contact the Sustainability Officer at **now@cticc.co.za** to discuss options.



WHAT IS THE CTICC'S WATER CONSERVATION STRATEGY?

The CTICC recognises its responsibility as a water-consumer in the Western Cape, where water is a scarce resource. It is committed to responsible water stewardship and has numerous water management strategies and initiatives in place.

These include:

- Reducing the use of plastic water bottles by offering reusable glass bottles filled from the CTICC's own water filtration plant
- Planting water-wise plants and using drip-irrigation.
- Installing soft-touch taps and dual-flush systems in restrooms, and water-saving taps in kitchens.
- Installing 265 000-litre rainwater storage tanks for various in-house uses.
- Reducing washing machine and dishwashing loads by using disposable napkins, biodegradable coffee cups, and similar tableware options for events.
- Monitoring operations and events to proactively detect and repair water leaks, and
- Our reverse osmosis plant supplies water to the building and produces potable water in line with South African Bureau of Standards drinking water standards, including for large events.



HOW CAN I MEASURE MY EVENT'S CARBON FOOTPRINT?

The CTICC has an energy usage measurement system that tracks and evaluates the direct energy consumption of events. Speak to your Event Executive prior to the event to access this information.

While the CTICC does not currently provide event-specific carbon emissions data, it is exploring solutions to make this possible.

Should you wish to calculate your event's carbon footprint, we can connect you with one of the CTICC's recommended carbon consultants, who can assess emissions based on your energy consumption data.



CAN I GIVE FEEDBACK OR POSE QUESTIONS TO THE CTICC ON ENVIRONMENTAL ISSUES?

Yes. The CTICC views clients and visitors as valued partners on its sustainability journey and values their input. Feedback or suggestions can be made by e-mailing now@cticc.co.za

CONTACT

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Cape Town International Convention Centre



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we are a green conscious convention centre

