

CTICC

SUSTAINABILITY MANUAL

2026



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CTICC is proudly associated with:



Please note that the information provided within this manual was accurate at the time of publishing. While we try to keep the information up-to-date and correct, there are no representations or warranties, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the information, products, services, or related graphics contained in this manual for any purpose.

PEOPLE, PLANET, PURPOSE AND IMPACT

Our sustainability approach prioritises a balanced focus on people, planet, and prosperity. At the Cape Town International Convention Centre (CTICC), we are committed to implementing sustainable practices in event management, benefiting both society and the natural environment in which we operate.

Please contact our team if you have any questions or require information on how to prepare for hosting a greener event, contribute to our Corporate Social Responsibility (CSR) programme through upcycling unused products, or offset your carbon footprint.

For further details on event greening, as well as local green products or services, please visit the [Event Greening Forum website](#).

Should you have any questions, please do not hesitate to contact our Sustainability Officer or email us at now@cticc.co.za.

We look forward to welcoming you to the CTICC.



LEAVING LASTING IMPRESSIONS ON TOMORROW

As the CTICC moves beyond its 22nd year, we look not only to the past with pride but, more importantly, towards the future with a renewed sense of purpose. Our journey, which began over two decades ago, is deeply rooted in the communities we serve, and as we evolve, so do our commitments to creating a lasting legacy.

At the Cape Town International Convention Centre (CTICC), sustainability is not a campaign. It is a philosophy that underpins how we serve, innovate, and contribute. Since our inception, we have recognised that world-class events should not come at the expense of the environment or the communities in which we operate. Instead, events must become catalysts for positive change.

In the last financial year, we advanced this mission through a strengthened focus on circular economy thinking, treating waste as a resource and re-imagining its potential. By diverting materials from landfill, we not only reduced environmental harm but also created value chains that foster inclusion, skill-building, and opportunity. Each ton of wood or food waste kept out of landfill is one less ton of methane released into the atmosphere, underscoring our tangible contribution to climate action.

Looking ahead, we aim to broaden our economic impact while strengthening our environmental and social commitments. Our focus will be on embedding circular economy thinking more deeply into our operations, expanding community partnerships, and advancing innovation that reduces waste, conserves resources, and builds resilience in an ever-changing world. In doing so, the CTICC will continue to stand as a platform for opportunity, growth, and sustainability for our city and beyond.

As we step into the future, we remain committed to leaving lasting impressions, not only in the events we host but in the positive legacies they enable. From re-imagining waste streams into community value to nurturing the next generation of changemakers, our promise is to act as a beacon of progress. The CTICC will continue to shape a future defined by inclusivity, innovation and sustainability, ensuring our legacy endures for generations to come.





01

COMMITTED TO A
BRIGHTER FUTURE

DEEPENING OUR IMPACT THROUGH THE UNGC

We continue to use the United Nations Global Compact (UNGC) principles as a guideline for our sustainable impact and seek to meet the Sustainable Development Goals (SDGs) outlined below.

THE UNGC PRINCIPLES WE OBSERVE

As a member, we continue to use the UNGC principles as a guideline for our sustainable impact, and submit an annual Communication of Progress (COP), adhering to the following ten principles:



HUMAN RIGHTS

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and

Principle 2: Make sure that they are not complicit in human rights abuses.



LABOUR

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: The elimination of all forms of forced and compulsory labour;

Principle 5: The effective abolition of child labour; and

Principle 6: The elimination of discrimination in respect of employment and occupation.



ENVIRONMENT

Principle 7: Businesses should support a precautionary approach to environmental challenges;

Principle 8: Undertake initiatives to promote greater environmental responsibility; and

Principle 9: Encourage the development and diffusion of environmentally friendly technologies.



ANTI-CORRUPTION

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

For more details about our commitment to UNGC please view the

**CTICC INTEGRATED
ANNUAL REPORT.**



ENSURING WE MAKE AN IMPRESSION ON THE SDGs

In conjunction with the ten UNGC principles, we actively strive to embed the 17 United Nations' Sustainable Development Goals (SDGs) into our operations. We are proud to report that, over the past year, CTICC has successfully supported all 17 SDGs.

SDGS ARE IMPLEMENTED IN THREE DIFFERENT WAYS AT THE CTICC:

- Direct implementation where the standard operating procedures are adapted to meet international standards to help reduce negative environmental impact, while enhancing the social impact.
- Indirect implementation where the Nurture Our World (NOW) team support clients with the coordination of hosting events in a responsible manner, including the distribution of items that can be reused.
- Indirect implementation where the CTICC supports their selected Local Community Partners (LCPs) through free use of a venue for an LCP event, or other contributions either in kind or financial, which help to promote the work that the community-based organisations are doing.

The CTICC has consistently made an impact on the following twelve SDGs during the year in review:



The past year has been one of innovation and meaningful impact, as we advanced our sustainability journey through circular economy initiatives. From the Mountain View Terrace wood donation, which supported schools, feeding schemes and youth training, to the redistribution of assets to Schools of Skills, our actions created lasting value. The Youth in Action Expo 2025 further highlighted our commitment, connecting young people with bursaries, training and career opportunities. Through these initiatives, we have actively contributed to the social dimension of our ESG framework, while our efforts are aligned with the United Nations Sustainable Development Goals (SDGs). The challenges facing our communities remain significant, but through targeted corporate social responsibility (CSR) initiatives we continue to build on our legacy, reinforcing our role as a partner in progress.

THROUGH OUR OWN EFFORTS, BY ASSISTING OUR LCPs AND VIA OUR NOW INITIATIVE, WE HAVE SUPPORTED AN ADDITIONAL 5 SDGS:



NURTURE OUR WORLD (NOW) GROWING OUR SUSTAINABILITY COMMITMENT

The CTICC has always been at the forefront of responsibility for its environmental, social and governance (ESG) performance, which drives our commitment to sustainability.

As sustainability embodies both a moral obligation and a strategic imperative, the CTICC places significant importance on integrating economic, social, and environmental sustainability into every facet of its operations. Our commitment to sustainability is underpinned by a comprehensive environmental strategy, overseen by our dedicated Sustainability Committee, known as the Nurture Our World team, or in short, the NOW team.

MAKING A LASTING ENVIRONMENTAL IMPRESSION

The CTICC launched the Nurture Our World (NOW) initiative in 2009, marking a key step in translating its sustainability commitment into action. Over time, NOW has become integral to the Centre's sustainability strategy, ensuring environmental, social, and governance (ESG) principles are embedded in all operations.

The NOW team, comprising representatives from all business areas, collaborates to promote sustainable practices across the organisation, meeting quarterly to review sustainability plans and report on community engagement efforts.

The team plays a crucial role in supporting clients to host sustainable events, offering services such as locally-sourced food and fish from the WWF South African Sustainable Seafood Initiative (SASSI) green and orange list, and facilitating responsible event and operational waste reuse. With a focus on energy and water efficiency, waste management, and social commitments, the NOW team continues to guide the embedding of Sustainability within CTICC's core operations.

THE NOW INITIATIVE'S FORMAL MANDATE

- It oversees and ensures the delivery of the social and environmental aspects of our ESG commitment, in conjunction with the Social and Ethics Committee at the Convenco Board level;
- It supervises the design and implementation of sustainable Corporate Social Responsibility (CSR) initiatives that contribute to social cohesion;
- It tracks our sustainability activities to ensure they have a significant impact (financial and non-financial) on the organisation and contribute to the achievement of our purpose and mission;

- It promotes sustainable events through early assessment of their potential for social and environmental impacts;
- It builds our brand and raises the profile of the CTICC as an ESG leader, while leveraging ESG as a selling point;
- It refines the CSR strategy to maximise the impact of targeted investments in support of Local Community Partners (LCPs);
- It assists clients and LCPs to offset their carbon footprint and upcycle items, which would normally go to landfills;
- It ensures the effectiveness of our efforts to minimise the Centre's negative environmental impact while maximising the positive contribution made to a sustainable future for society;
- It monitors and reports on our delivery against the United Nations Global Compact (UNGC) principles and the United Nations Sustainable Development Goals (SDGs).

The work of the NOW team is complemented by a dedicated CTICC Sustainability Officer, who can be contacted by emailing now@cticc.co.za.

MOVING TOWARDS NET ZERO CARBON

THIS PLAN HAS SEVERAL SOCIAL AND ENVIRONMENTAL OBJECTIVES AND TACTICS, SUCH AS:



Leveraging sustainability through business integration;



Collaborating with LCPs that align with our sustainability focus;



Prioritising sustainable events by evaluating waste generation early;



Replanting with water-resilient plants;



Exploring renewable energy options, such as solar heating;



Emphasising reusable and recyclable products.

We are a proud supporter of **NET ZERO CARBON EVENTS**

The CTICC is a committed supporter of the Net Zero Carbon Events (NZCE) initiative, which guides the global events industry in reducing greenhouse gas emissions and promoting sustainable practices. Our participation in this initiative reflects our ongoing commitment to integrating sustainability into every aspect of our operations.

Through our investment in sub-metering equipment for water and electricity across our venues, we are able to provide event-specific data on electricity, water and waste to our clients. This enables them to measure their environmental footprint and calculate emissions and landfill diversion rates as part of their own Net Zero Roadmaps.

Many of our clients are NZCE signatories and supporters who partner with the CTICC to implement creative waste diversion and resource recovery initiatives. Examples include:

- Fabric banners donated to Ikhaya le Themba, where they are used as materials for sewing and skills development programmes.
- MDF and chipboard repurposed by Hands of Honour to produce furniture for Early Childhood Development centres and for use in carpentry training.
- Wood waste from exhibition stands reused to reinforce and improve homes in neighbouring informal settlements.
- Event lanyards transformed into promotional products through the Philippi Village Sewing Programme, supporting local enterprise and skills development.

These initiatives demonstrate how sustainability at the CTICC extends beyond operational efficiency. It is about collaboration, innovation and ensuring that materials gain a second life, creating value for communities while reducing environmental impact.

The CTICC's leadership in sustainable event practices has been recognised globally through the UFI Sustainable Development Award for the Youth in Action Expo, acknowledging our best-practice approach to combining social impact, inclusivity and environmental responsibility.



We also work with PCOs and event organiser associations that are already supporters of the Net Zero Carbon Events initiative

02

CHANGING LIVES THROUGH SOCIAL SUSTAINABILITY



OUR SOCIAL IMPACT

In line with the CTICC's approach to sustainability, where the focus is on people, planet and prosperity, the CTICC actively seeks to transform the futures of local communities. The CTICC adheres to the United Nations' 17 Sustainable Development Goals (SDGs) and by contributing to the goals that apply to our business, we build strong communities, and a resilient planet and hope for the future. This is why our activities, sponsorships and donations are geared towards meeting the intentions of the SDGs and the ongoing benefits they can provide.

SUPPORTING STRUGGLING COMMUNITIES

Since the initiation of the Local Community Partner (LCP) Programme in 2017, the CTICC has supported several organisations in various ways, focusing on the education and health sectors, promoting access to opportunities through a range of skills development activities, including reading programmes, health education initiatives, home-based care and community gardens. The CTICC's LCP programme is designed to leave a lasting impact on the communities we serve, addressing the challenges they face in their work.

New LCPs are elected every three years through a staff-nominated process. Staff members nominate organisations they believe would benefit from an association with the CTICC.

A key factor in the decision-making process is the demographic profile of the communities supported by the nominated LCPs, alongside the need to expand reach, achieve greater impact, and align with the CTICC's aims and objectives. We then support them over three years in various ways. Assistance can include skills exchange and job readiness support, venue sponsorship, catering assistance and other relevant donations. Both permanent CTICC staff and student interns participate in these programmes.

LCPs remain central to the Centre's Corporate Social Responsibility programme to ensure meaningful community impact.

Our current Local Community Partners: Home of Hope, Oribi Village and Uthando South Africa, each play an active role in driving social upliftment, education and empowerment. Through these partnerships, the CTICC continues to strengthen its commitment to creating lasting, positive change within the communities we serve.



NEW LOCAL COMMUNITY PARTNERS (LCPs)

The CTICC is proud to announce its new Local Community Partners (LCPs) for the next three-year cycle. The LCP program is a staff-driven initiative where community organisations, nominated by employees, are carefully selected for partnerships with the CTICC. This year, we welcome Home of Hope, Oribi, and Uthando (Love) SA. These organisations embody our commitment to creating meaningful, lasting change in our community. Learn more about them below.



HOME OF HOPE

www.homeofhope.co.za

Home of Hope is a Cape Town-based non-profit organisation dedicated to providing a safe and nurturing environment for vulnerable children, particularly those affected by Fetal Alcohol Spectrum Disorder (FASD). Established in 2005, Home of Hope focuses on holistic care, ensuring that children receive not only shelter but also education, therapeutic support, and opportunities to thrive.

The organisation operates a foster home, educates children through their own special needs school, Amathemba, and raises awareness about FASD to create a more inclusive society. Each year, Home of Hope positively impacts hundreds of young lives, ensuring that children in their care grow up with the resources, skills, and confidence to overcome their challenges and reach their full potential.



ORIBI VILLAGE

www.oribi.org.za

Oribi Village is a Cape Town-based social enterprise accelerator dedicated to fostering sustainable innovation and empowering changemakers. Established in 2018, Oribi supports entrepreneurs with a strong social and environmental focus, creating pathways for impactful ventures to thrive.

Through tailored mentorship, skills development programs and access to funding opportunities, Oribi Village has been instrumental in transforming bold ideas into successful enterprises. Their initiatives span diverse areas, including environmental sustainability, education, and economic empowerment. Each year, Oribi Village supports over 100 entrepreneurs, helping them scale their ventures, create jobs, and contribute to building a more equitable and sustainable future.



UTHANDO (LOVE) SOUTH AFRICA

www.uthandosa.org

Uthando (Love) South Africa is a Cape Town-based non-profit organisation that connects local and international supporters with innovative and impactful community development projects across South Africa. Established in 2007, Uthando embodies the spirit of Ubuntu, fostering love, compassion, and collaboration to uplift disadvantaged communities.

The organisation supports a wide range of initiatives from education and skills development to arts, culture, and environmental sustainability. Uthando creates meaningful connections through its ethical cultural tours, offering visitors a firsthand experience of the resilience and creativity of South African communities. Each year, Uthando positively impacts thousands of lives by facilitating resources and support to help communities thrive and preserve their unique heritage.



03

SHOWCASING SOCIAL UPLIFTMENT: CASE STUDIES

CTICC CARES: COMPASSION THAT CHANGES LIVES

CTICC Cares was initially founded as an end-of-year initiative in 2023. It has since grown substantially into the CTICC Cares Drive year-round programme, which now involves not just local communities but client partners as well.

Its overall objectives remain:

- a) To support vulnerable communities;
- b) To mobilise staff and clients; and
- c) To encourage sustainable giving.

In the year in review, the CTICC partnered with a number of organisations and clients through the platform of the CTICC Cares Drive.

In July 2024, on Mandela Day, the CTICC collaborated with, the Artscape theatre centre, where staff prepared 3 340 sandwiches for the Peninsula School Feeding Association, helping hungry children learn.

Contributions from client partners have included the 82nd FIP World Congress of Pharmacy and Pharmaceutical Sciences in September 2024, in association with the Pharmaceutical Society of South Africa (PSSA). This resulted in over 2 000 items being donated to the CTICC Cares Drive.

Another client partnership included activating both employees and international delegates in a unifying initiative with the International Association of Women Judges (IAWJ) in April 2025, who placed a CTICC Cares Box outside their event to encourage attendee contributions.

Our neighbour, the Westin Hotel, has also generously donated a substantial number of clothing items and stationery, boosting the reach and impact of the CTICC Cares Drive throughout the year. Donations were distributed to LCPs who extended the impact through resale, relief and direct care.

One example of this linkage is the ongoing distribution of goods collected through the CTICC Cares Drive to our LCPs, including Home of Hope, Uthando (Love), with additional donations shared with iKhaya le Themba, an outgoing partner. These deliveries ensure continuity of the CTICC Cares Drive and deepen impact by supporting vulnerable individuals through a broader LCP network of both previous and current LCPs. This reinforces trust and long-term collaboration with beneficiary organisations.

This year, our impact also extended to disaster relief, with Uthando (Love) delivering goods donated through our CTICC Cares Drive to families in Khayelitsha, who lost their homes in a fire in January 2025.

Later, in May and June 2025, the CTICC hosted a Winter Food Drive, where staff collected non-perishable goods and empty glass jars. The jars were repurposed into nourishing soup meals, bringing warmth and comfort to communities in need over the long Cape winter.

This range of activities reinforces the CTICC's long-term commitment to community support through consistent, innovative giving. It has also strengthened partnerships with LCPs, who benefit from each CTICC Cares Drive initiative, and has contributed to sustainable outreach via resale of goods and food relief programmes.

It reflects the CTICC's ongoing commitment to the United Nations Sustainable Development Goals, particularly SDG 2: Zero Hunger, SDG 3: Good Health and Well-being, SDG 10: Reduced Inequalities and SDG 17: Partnerships for the Goals.

CTICC CARE DRIVE HIGHLIGHTS

- Over 17,000 essential items donated
- 5 local community partners supported
- 76 community projects reached through Uthando South Africa
- 32% of Home of Hope's income generated through its charity shop, supported by Care Drive donations
- Supported by partners including:
 - International Pharmaceutical Federation (FIP)
 - Pharmaceutical Society of South Africa (PSSA)
 - International Association of Women Judges (IAWJ)
 - The Westin
 - FEDHASA



SDGS SUPPORTED:



EXPOS FOR THE YOUTH: DEVELOPING SKILLS FOR THE FUTURE

The Youth in Action Expo is a vibrant and innovative youth-focused initiative created and hosted by the CTICC to promote education, skills development and employment readiness. The event was conceptualised three years ago in 2023 and has run every June since then, coinciding with Youth month. Today, it is a game-changing collaboration convened by an increasingly wide range of stakeholders - including corporate sponsors, government departments, NGOs and training providers. These innovative collaborators have raised the profile, improved the content and immensely increased the impact of the event year on year.

- AV Network
- City of Cape Town
- Western Cape Department of Education
- Gift of the Givers
- Independent Media
- Scan Display
- SmileFM

The goal remains to offer solutions to unemployed youth – the age segment with the highest unemployment rate in a country whose overall rate of unemployment is already very high at 33.2%. For the youth aged 15 to 34, the figure remains a much greater and deeply concerning 46.1%.

The Youth in Action Expo is designed to give young people access to bursaries, internships and professional resources, as well as workplace and career guidance. Through workshops, exhibitions and networking opportunities, the Expo creates a supportive environment for youth to explore career options and connect with potential partners on their development journey.

The Youth in Action Expo 2025 significantly advanced the CTICC's commitment to inclusive growth and youth development. By attracting over 14 000 attendees and hosting 170 exhibitors, the event served as a high-impact platform for career exploration, mentorship, and opportunity access.

Attendees benefited from direct engagement with bursary providers, corporate recruiters, government representatives and education specialists. Significant educational and community leaders made powerful speeches, including Honourable Deputy Minister Nonceba Mhlauli, Deputy Minister in the Presidency of the Republic of South Africa, Dr Ismail Teladia of the Western Cape Education Department, Alderman Eddie Andrews, Executive Deputy Mayor and Mayoral Committee Member for Spatial Planning and Environment in the City of Cape Town, and Dr Imtiaz Sooliman, Founder and Chair of the Gift of the Givers.

The Youth in Action Expo has gone from strength to strength by facilitating meaningful collaborative dialogue on youth employability and skills development. It has fostered vibrant partnerships across sectors, and it has reinforced the CTICC's leadership in delivering socially responsive, purpose-driven events that align with national development priorities and the SDGs.



SDGS SUPPORTED:



STATS OVER THE YEARS

2023: 42 exhibitors, 1 500 attendees

2024: 90 exhibitors, 5 000 attendees

2025: 170 exhibitors, 14 000 attendees

A STORY OF SOUTH AFRICAN HUMANITY

A major highlight in 2025 was the diversion of 850 square metres of Garapa hardwood beams from our roof upgrade. These beams, identified by our Projects Team as being in excellent condition, became the foundation for a series of impactful community and in-house projects.

SUSTAINABLE DECISION-MAKING

Instead of sending this material to landfill, our Operations and Commercial teams identified suitable organisations and ensured the wood was innovatively distributed to maximise community benefit.

COMMUNITY AND ORGANISATIONAL PARTNERSHIPS

- AgriKey Farming

The beams were repurposed into vertical crop structures for urban vegetable gardens. This innovation allowed for more efficient use of land and improved crop yields. In a heartfelt letter of appreciation, AgriKey's CEO, Khaya Burwana, wrote:

"This new structure will allow us to maximise our available space, improve crop yield and promote sustainable gardening practices. Thanks to your generosity, we can continue our mission to provide fresh, healthy produce to our community while encouraging environmental stewardship."

- Early Childhood Development Centre in Heideveld

The beams were used to construct safe walkways, providing essential infrastructure for young children and their caregivers.

- Hands of Honour

Wood was used to build a wheelchair-accessible ramp for their Cape Town clinic.

- Salesian Institute Youth Projects

Beams were supplied to their woodworking classes for practical training and the refurbishment of their outside deck. Head of Skills, Rodney Abrahamse, shared:

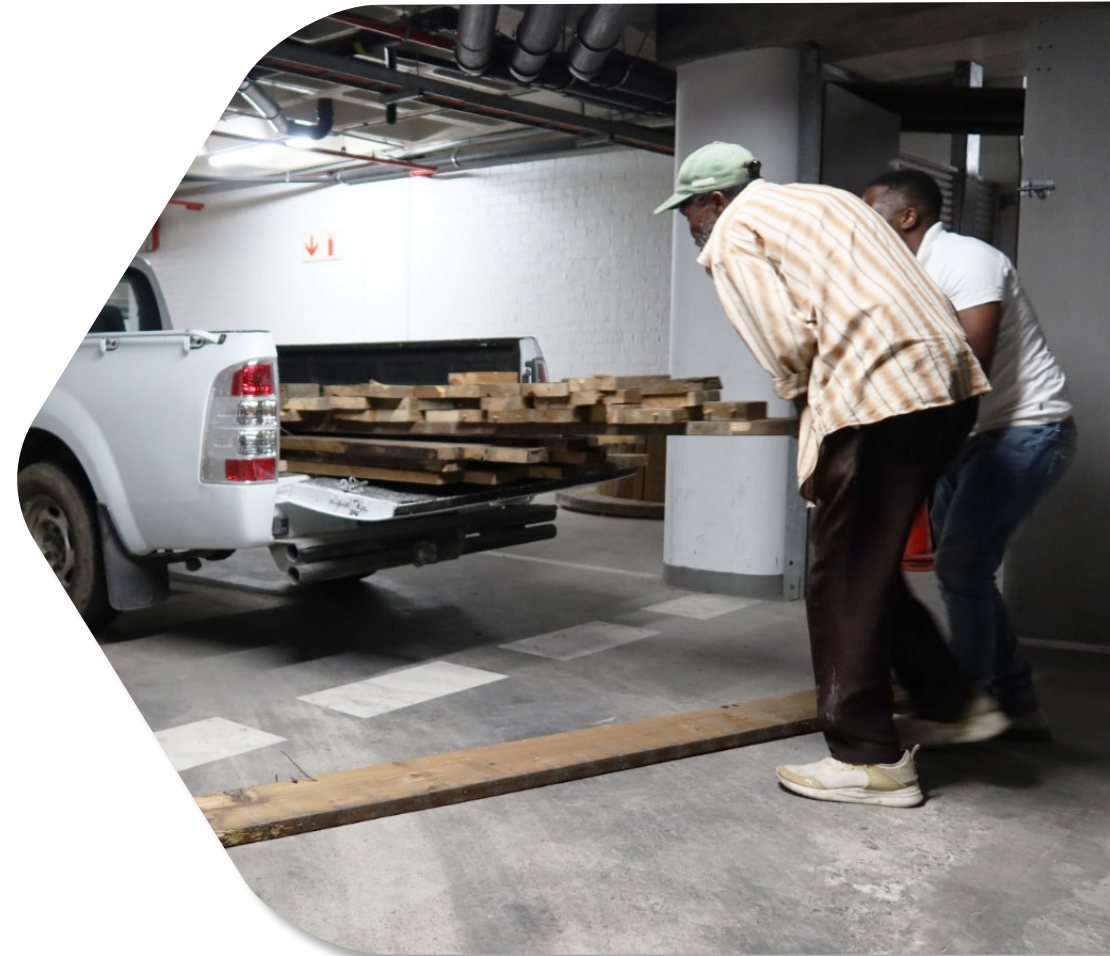
"By empowering our learners through teaching them skills, they will be able to become self-sufficient and create opportunities for themselves and others."

INTERNAL SUSTAINABILITY APPLICATION

Internally, the CTICC Food and Beverage team embraced this circular approach by transforming wood into product display shelving, reducing costs and embedding sustainability into daily operations.

OUTCOME AND IMPACT

Through these initiatives, we not only reduced our environmental impact but also supported education, inclusivity, and skills development in our community.



The background of the page features a close-up photograph of three bees on a bright yellow flower with red petals. A large, semi-transparent green shape, resembling a stylized leaf or a speech bubble, is positioned on the left side of the page, partially overlapping the flower and the bees. The number '04' is printed in a large, white, sans-serif font within this green shape.

04

OUR ENVIRONMENT

GREEN BUILDING

Environmental sustainability is ingrained in the design of both CTICC 1 and CTICC 2, forming the cornerstone of the Centre's operations. The design prioritises the use of natural light, the efficient use of space, and the integration of emission-minimising climate control.

The CTICC consistently invests in environmental sustainability through its retrofitting programme. This initiative has led to the installation of sensor-operated escalators, LED lights, soft-touch taps, dual-flush toilets, heat pumps, and an actively managed building management system (BMS) to minimise energy usage.

Looking ahead, we will continue to investigate the feasibility of both off-site and on-site renewable energy options.



The CTICC 2 achieved a 4-Star rating under the Public and Education Green Star Rating Tool in 2015, while CTICC 1 achieved a 77,1% compliance with South African Energy & Demand Efficiency Standards.

Furthermore, to diminish landfill waste and provide renewed purpose to outdated assets, such as replaced food and beverage equipment, the items are contributed to organisations duly registered under Section 21.

Public & Education Building Design v1



**4 Star Rating
Best Practice
CERTIFIED DECEMBER 2015**



**GREEN
BUILDING
COUNCIL
SOUTH AFRICA**



GREEN PRACTICES

Recognising sustainability as both a moral responsibility and a strategic necessity, the CTICC emphasises the integration of economic, social, and environmental sustainability into all facets of its operations.



ENERGY EFFICIENCY

At the CTICC, we meticulously manage our energy usage to maximise efficiency. We've implemented cutting-edge technology, including LED lights, advanced HVAC systems, and a comprehensive building management system to oversee these measures. Toilets have motion sensor lights while our escalators are activated when required with motion sensors. Motion sensor lights are activated at a number of different locations (toilets, escalators, back of house).



WATER CONSERVATION

At the CTICC, we are dedicated to water conservation. We have incorporated water-efficient taps and toilets to minimise water usage. Water usage is controlled by aerators installed in all taps in the kitchens, staff showers and meeting suites, as well as electronic sensor and timer taps in CTICC 1 which further reduces water usage. Furthermore, we harvest rainwater for irrigation purposes, both inside and outside the CTICC buildings.

BUSINESS CONTINUITY

Our reverse osmosis plant, built in 2018, ensures that the CTICC can be water-independent and produce up to 200,000 litres per day of potable water. This significantly reduces pressure on Cape Town's water supply and allows us to offer up to 100% of the water required for the entire complex using underground seawater that has been purified and filtered to the specifications set out by SANS/SABS 241 2015 Standard for Drinking Water.



CATERING

Our kitchen is Halaal certified through the Islamic Council of South Africa and is also ISO 22000 accredited, we also strive to be SASSI compliant. We source our fresh produce locally as much as possible and strive to obtain all our produce from suppliers within a 50km radius of the CTICC. All Public Catering food is provided in bio-degradable or recyclable take-away containers. CTICC is an active member of the Net Zero Carbon Events Food Systems and Food Waste working group. A priority action area in Net Zero Carbon Events (NZCE) Roadmap, is to minimise emissions related to food systems and to reach zero food waste by 2050. A major milestone in this target is the elimination of palm oil use in the commercial kitchens. Food waste is also diverted from landfill and processed by a local farmer.



WASTE MANAGEMENT AND RECYCLING

Our waste management system focuses on separating recyclable, non-recyclable, compostable, and hazardous waste. Whenever possible, these categories are separated at the source, with waste contractors further sorting and handling disposal behind the scenes to ensure non-recyclable waste is managed responsibly. Another significant initiative is the bottling of water on-site which reduces single use plastic water bottles.

FURTHER INSIGHTS INTO OUR CENTRE'S SUSTAINABILITY PERFORMANCE CAN BE FOUND IN OUR RECENT

[CTICC INTEGRATED ANNUAL REPORT](#)



HOW WE SUPPORT EVENT GREENING

While the CTICC as a business and building implement sustainability principles and practices, each event is unique. Event organisers need to make decisions around the management of their event and the services they require.



Supplying environmentally friendly conference stationery, notepads, pencils and pens.



Offering several fair-trade wines, as well as some wines which are fully organic and even biodynamic.



Using locally produced food and fish on the WWF Southern African Sustainable Seafood Initiative (SASSI) green list.



Discussing event greening principles and practices, as well as ways to reduce your environmental impact, while making a positive social impact.



Distributing a green events checklist with marketing material and raising awareness about event greening via the CTICC website.



Contributing to the Nurture Our World (NOW) fund for each Day Conference Package delegate catered for.



Providing energy, waste and water data when requested in advance.



Designing the Centre to maximise the use of natural light. Using natural light in venues, whenever practical, in consultation with clients.



Providing energy efficient lights and HVAC systems to help reduce electricity consumption



Providing a multi-bin waste system to encourage recycling with separation at source.



Collecting unused or redundant event material from exhibitions or conferences and donating to non-profit organisations for repurposing.

Diverting event waste from landfill by upcycling exhibition items, such as wood from custom stands and leftover furniture to organisations in need.



05

GREENING YOUR EVENT



HOSTING SUSTAINABLE EVENTS

At the CTICC, we are dedicated to preserving the planet, and our venue provides diverse event packages as a foundation for shaping your events, allowing you to enhance, personalise, and incorporate eco-friendly elements based on your needs. This enables the creation of exceptional experiences for your delegates and visitors.

HELP TO UPLIFT AND EMPOWER COMMUNITIES

The Sustainability Officer is always available to assist our clients if they wish to donate consumables or useful items to Local Community Partners (LCPs) within the CTICC network.

Our team can furthermore coordinate socially conscious volunteer initiatives through the Centre's LCPs, allowing you to incorporate local community engagement into your event if desired.

Speak to the Sustainability Officer in advance if you require any specific data for your carbon footprint calculations, or if you would like to contribute to uplift and empower communities. Contact now@cticc.co.za.



SUSTAINABILITY CHECKLIST FOR EVENTS

THE CTICC STRIVES TO SUPPORT THE IMPLEMENTATION OF EVENTS IN A SUSTAINABLE MANNER. PLEASE SPEAK TO YOUR EVENT EXECUTIVE WITH REGARD TO SPECIFIC REQUIREMENTS.



PLANNING

A clear plan and a dedicated team are essential for successful green initiatives.

- ☐ Do you have an environmental policy or statement for your event? If so, please submit it to your Event Executive to ensure coordination.
- ☐ Do you have a green team or champion in place for your event? This helps to ensure that event greening is implemented practically and supports coordination with the CTICC.
- ☐ Has your team received training about event greening practices and principles?
- ☐ Ask to meet the CTICC Sustainability Officer early on in your event planning meetings.



ECO-PROCUREMENT

Procurement of products and services has a big impact on event greening and helps support the local economy.

- ☐ Have you given preference to locally manufactured products and services to help build the local economy?
- ☐ Have you given any preference to environmentally friendly products or services to reduce your event's negative environmental footprint?
- ☐ Have you considered how you can REDUCE, REUSE and RECYCLE when procuring products for your event?



ENERGY EFFICIENCY

Electricity consumption has a huge impact on the carbon footprint of an event and the CTICC strives to be energy efficient and switch off appliances when not in use.

- ☐ Avoid goods that are excessively packaged and buy in bulk where possible. Avoid the use of single-use, disposable products such as single-use cups.
- ☐ Would you prefer natural light, with the blinds lifted, instead of switching on lights in the venue (where practical)?
- ☐ Have you ensured that all unnecessary exhibition equipment is switched off overnight?
- ☐ Is the room temperature set correctly?
- ☐ Note that we don't cool exhibition halls during build-up and breakdown, but only do ventilation. Lights are kept at full capacity for health & safety reasons in exhibition halls during build-up and break down but can be adjusted on request.



WASTE MINIMISATION

Waste at an event can have a significant impact and needs to be handled with care.

- ☐ Would you prefer jugs of water or water coolers as opposed to single-use bottled water?



FOOD AND BEVERAGES

Food preparation and products used can have a large impact and need to be taken into consideration. Speak to your Event Executive about menu options.

- ☐ Would you prefer to receive water in recyclable glass bottles from our in-house water bottling plant rather than water in plastic bottles from an external source?
- ☐ Note that we use compostable cups and plates for take-away items at our risk kitchens and provide suitable bins for composting these containers.
- ☐ Would you prefer local, seasonal and organic produce? While we give preference to this, the menu can be adapted to ensure maximum impact.
- ☐ If you choose to serve fish, please note that we comply with the SASSI green and orange list only.
- ☐ Note that we are a Halal kitchen, so we don't serve any pork products on the premises.
- ☐ Would you prefer to provide guests with vegetarian or vegan cuisine? Please speak to your Event Executive about your menu options.



EXHIBITIONS

The venue, exhibition organiser and exhibitors all have a role to play to ensure that greening is implemented at an exhibition.

- ☐ Have you ensured that the 'green' message is clear and simple in your exhibitor manual?
- ☐ Have you ensured that your banners and signs are generic, wherever possible, so that they can be reused in future?
- ☐ Have you ensured that the inserts placed in your visitor bags are kept to a minimum; and have you given delegates the choice of taking only the materials they need?
- ☐ Have you asked your stand builders and exhibitors to use energy-efficient lights and materials at their stands?
- ☐ Are you reusing the exhibition stands created for your show, where possible?
- ☐ Will the stand builders be removing their stand at the end of the show to either repurpose or donate rather than send it to landfill, where possible?
- ☐ Are you able to source a more sustainable product to create your exhibition stand?
- ☐ Please contact your Event Executive or the CTICC Sustainability Officer should you wish to upcycle any of the wood waste generated during the show. Additional bins will be ordered for your account.



MARKETING, PUBLIC RELATIONS (PR) AND PRODUCTION

This is a relatively easy way to include greening elements in your event.

- ☐ Have you selected conference bags and gifts from local suppliers which are durable, reusable and eco-friendly?
- ☐ Have you avoided printing by providing information electronically via email, on a USB flash drive, QR code or mobile app? This additionally helps to reduce your printing costs..
- ☐ Have you considered electronic registration for exhibitors and/or delegates to reduce the amount of paper used?
- ☐ Have you avoided printing full-colour, glossy publications, rather opting to print on recycled/ recyclable paper and requesting the use of vegetable- or soy-based inks?

Note that this might require additional time for preparation.

- ☐ Ask the CTICC Sustainability Officer for recommendations for locally and ethically made conference items or visit the EGF Supplier Database.



TRANSPORT

All events require some transport but try to ensure the process is as efficient as possible.

- ☐ Have you encouraged car-sharing with your participants?
- ☐ Have you encouraged group airport transfers instead of individual transfers?
- ☐ Have you promoted the use of public transport and/or cycling?



LEAVING A LEGACY

Your event leaves a legacy, and we encourage you to enhance your event's environmental sustainability.

- ☐ Have you considered the legacy your event leaves behind?
- ☐ Contact your Event Executive or Sustainability Officer if you have any useful conference items you would like to donate to a school, a local community organisation or a charity.
- ☐ The CTICC can facilitate socially conscious volunteer initiatives with, or donations to, the Centre's LCPs or an organisation of your choice.
- ☐ Please email the CTICC's Sustainability Officer at now@cticc.co.za for ways to contribute.

Ask the CTICC Sustainability Officer for recommendations for locally and ethically made conference items.

06

SHOWCASING ENVIRONMENTAL UPLIFTMENT: CASE STUDIES



LPG WEEK 2024: A PRACTICAL EXAMPLE OF SUSTAINABLE EVENT MANAGEMENT

WHAT IS LPG WEEK?

LPG Week 2024 was hosted at the CTICC by MCI Group, an international event organiser that places sustainability at the centre of everything they do. The event brought together global energy leaders, policymakers and industry experts to explore innovative solutions in the liquefied petroleum gas (LPG) sector.

Together, the CTICC and MCI Group worked to ensure that sustainability principles were embedded throughout every part of the event, from build-up to breakdown.

WHY WASTE SEPARATION AND REUSE MATTER

Sustainable waste management is one of the most effective ways to reduce an event's environmental impact. By separating, tracking and reusing materials, organisers can minimise what goes to landfill and create meaningful benefits for local communities.

For LPG Week 2024, the goal was to accurately separate and record all waste types, making it possible to measure recycling and reuse rates. This process also allowed for better reporting and transparency, key principles of the NZCE initiative.

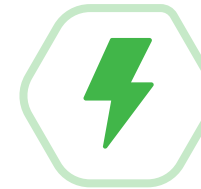
Before the event began, three training sessions were held to ensure everyone involved understood the waste management plan:

- Cleaning teams were trained on how to keep LPG waste separate from other waste.
- Waste subcontractors were shown how to create a special sorting area for LPG waste.
- A joint session was held for both teams to strengthen communication and coordination.



160+

Speakers shared their knowledge



275

Exhibitors showcased the latest in power and energy innovation



6 700+

People attended the event

HOW DID WE MAKE AN IMPACT?

Waste was generated across three stages: build-up, the live event and breakdown. The majority came from wooden exhibition stands at the end of the event. To address this, the CTICC worked closely with Scan Display, Hands of Honour and waste service providers to recover and reuse around eight tons of wood, preventing it from ending up in landfill.

- Stands were carefully dismantled instead of being demolished, keeping the wood intact for reuse.
- A waste marshal monitored sorting to ensure reusable wood was set aside.
- Scan Display provided transport and staff to deliver the wood to Hands of Honour, a local NGO that:
- Trains unemployed people in carpentry.
- Produces wooden furniture for schools and community centres.
- Improves homes in nearby informal settlements.

In addition, surplus lanyards from the event were donated to the Philippi Village Sewing Programme, where they were turned into promotional products. This supported both recycling and local job creation.

Through these efforts, LPG Week 2024 demonstrated how collaboration, careful planning and a shared commitment to sustainability can turn large-scale events into opportunities for real environmental and social impact.

HOW DID WE MAKE AN IMPACT?

- 8 tons of wood waste diverted from landfill
- 3 training sessions held with subcontractors
- 2 local community partners supported (Hands of Honour and Philippi Village Sewing Programme)



07

FREQUENTLY ASKED SUSTAINABILITY QUESTIONS



Here are some frequently asked questions about sustainability at the CTICC:



Q1: WHAT IS THE CTICC DOING TO MAKE ITS VENUES GREENER?

The CTICC adopts a holistic approach to sustainability. This includes a comprehensive environmental policy and action plan, which is driven by the Centre's dedicated NOW team and provides clear direction for the environmental sustainability of the CTICC's operations.

In addition to being committed to managing its own environmental impact, the CTICC encourages and enables its staff, suppliers, clients and visitors to flourish in their individual 'green journeys'. To this end, clients are presented with various opportunities to green their events through different service offerings.



Q2: HOW CAN I GREEN MY EVENT AT THE CTICC?

Each event is unique and has its own requirements, however as a host or event organiser you are in the position to make a difference through your planning and the decisions that you make.

Speak to your Event Executive early in the process as they can provide more details about our various conference and event packages that already include responsible event principles, which will supplement your efforts.

Refer to the "Event Greening Checklist" on page 22 which has been designed to guide you along your journey towards hosting your event in a sustainable manner.



Q3: CAN THE CENTRE ASSIST IN MEASURING WASTE AND ENERGY FOR MY EVENT?

Yes, the CTICC has systems in place for measuring its own impact as a venue, but can extend this to provide information to clients if requested in advance.

The maintenance team have a building management system (BMS) which measures electricity consumption, while the waste service provider does on-site sorting and measuring of the recyclable and non-recyclable waste for the whole building. If event-specific data is required, this will have to be arranged in advance with the Sustainability Officer to ensure suitable reporting for your event.



Q4: DOES THE CTICC HAVE A CLEAR AND EFFECTIVE PLAN TO REDUCE ENERGY CONSUMPTION?

The CTICC is committed to baseline energy reduction, with electricity savings a priority. To do this, a highly effective building management system (BMS)

has been installed. Energy retrofits and energy-saving measures have been implemented and continue to be rolled out to drive energy savings. The CTICC's five-year strategy focuses on investing in more energy-efficient and renewable energy solutions.

Ongoing staff awareness and the inclusion of energy-efficient practices in standard operating procedures have furthermore helped to reduce overall energy consumption.



Q5: HOW DOES WASTE REMOVAL AND RECYCLING WORK AT THE CTICC?

The CTICC is committed to effective on-site waste management and the reduction of waste to landfill. Waste is collected, sorted and weighed on-site, before being taken for recycling or responsible disposal. Preference is also given to repurposing where possible.

Organic waste separation is important to us because it helps to reduce contaminated waste to landfill and associated GHG emissions. Organic waste is sent to a local farmer where it is repurposed.

The CTICC keeps detailed waste management records, and all waste and recycling statistics are published annually in its Integrated Annual Report.



Q6: WHERE IS FRESH PRODUCE SOURCED?

The CTICC, in terms of the mandate given by the Department of Trade Industry and Compensation, strives to source food grown and manufactured within South Africa, with preference to the Western Cape Region. The Centre prides itself on purchasing the freshest local, organic and seasonal produce wherever possible.

The CTICC's chefs are also mandated to produce menus which are seasonally appropriate to support the local availability of fresh produce.



Q7: HOW ACCESSIBLE ARE YOUR VENUES FOR DISABLED DELEGATES?

The CTICC is equipped with various features to ensure comfort, safety and ease of access for all clients and guests. Wheelchair ramps and wheelchair-accessible elevators can be found throughout both buildings. All elevators are equipped with braille-inclusive buttons and voice-prompt facilities. Disabled-friendly toilet facilities are available throughout the Centre. Tables and chairs used at CTICC events also adhere to universal access requirements and standards.



Q8: WHAT PUBLIC TRANSPORT OPTIONS ARE AVAILABLE TO GET TO THE CTICC?

The Hop-on Hop-off City Sightseeing Red Bus stops outside CTICC 1 on Walter Sisulu Avenue (bus stop 3 on the red route). For more information on the City Sightseeing Cape Town routes, visit www.citysightseeing.co.za.

A water taxi on the Roggebaai Canal – a waterway that joins the V&A Waterfront with Cape Town Harbour and ends outside the CTICC entrance – is a novel alternative for getting to the Waterfront from the CTICC.



Q9: WHAT PUBLIC BICYCLE PARKING OPTIONS ARE AVAILABLE AT THE CTICC?

Secure and lockable bicycle parking is available in three key areas of the CTICC, at the main parking facility (P3) and parking areas off Walter Sisulu Avenue and on Convention Square.



Q10: DOES THE CTICC MAKE IT POSSIBLE FOR VISITORS TO GIVE BACK TO LOCAL COMMUNITIES?

The CTICC is committed to uplifting and empowering the communities in which it operates. To this end, it supports local community partners (LCPs) who contribute to social upliftment and education. For more information, see page 11 and 12. The CTICC can facilitate socially conscious volunteer initiatives with, or donations to, the Centre's LCPs, should you wish to include local community engagement in your event. Please email the CTICC's Sustainability Officer at now@cticc.co.za for ways to contribute.



Q11: WHAT CAN WE DO WITH EXCESS FOOD AFTER OUR CONFERENCE OR EXHIBITION?

As part of its social investment commitment, the CTICC makes it easy for clients, delegates and guests to contribute to worthy causes, either directly or via the CTICC. While health regulations prohibit external distribution of leftover food, this food can be made available and served to CTICC staff at internal cafeterias, in line with the Centre's ISO standards and Covid-19 protocols.



Q12: CAN WE REPURPOSE UNUSED CONFERENCE GIFTS AND/OR EXHIBITION BUILDING MATERIALS?

Leftover goodie bags, stationery or other event materials can be donated to the CTICC's local community partners or any other organisation of your choice. Arrangements can be made with the CTICC's Sustainability Officer, at now@cticc.co.za.



Q13: WHAT IS THE CTICC'S WATER CONSERVATION STRATEGY?

The CTICC recognises its responsibility as a water-consumer in the Western Cape, where water is a scarce resource. It is committed to responsible water stewardship and has numerous water management strategies and initiatives in place. These include:

- Installing soft-touch taps and dual-flush systems in restrooms, and water-saving taps in kitchens.
- Installing 60 000 litre rainwater storage tanks for various in-house uses.
- Reducing washing machine and dishwashing loads by using disposable napkins, and biodegradable coffee cups, and offering clients this type of tableware for their events.
- Installing a reverse osmosis plant for our own potable water.
- Planting water-wise plants and using drip irrigation.
- Monitoring operations and events to proactively detect and repair water leaks.



Q14: HOW CAN I MEASURE AND OFFSET MY EVENT'S CARBON FOOTPRINT?

The CTICC has a Building Management System (BMS) that measures the electricity consumption of events, and we can also provide details about waste management and water consumption. Our team can assist with additional information as needed, so please arrange with our Sustainability Officer before your event about monitoring the relevant event information.

Should you wish to have your carbon emissions calculated based on your event data, we can link you up with one of the CTICC's recommended affiliate carbon consultants.



Q15: CAN I GIVE FEEDBACK OR POSE QUESTIONS TO THE CTICC ON ENVIRONMENTAL ISSUES?

Yes. The CTICC views clients and visitors as valued partners on its sustainability journey and values their input. Feedback or suggestions can be made by emailing now@cticc.co.za.

CONTACT



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Cape Town International Convention Centre



NURTURE
OUR
WORLD

we are a green conscious convention centre

